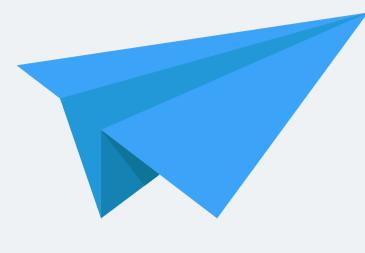
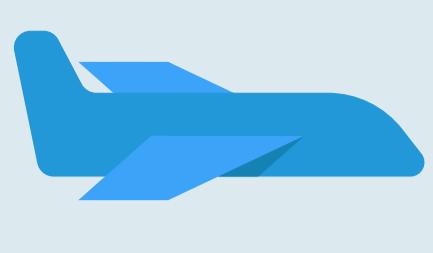
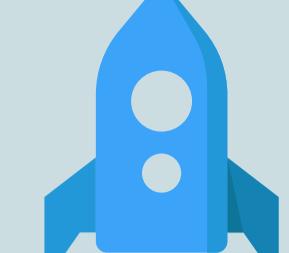




SUREMDM iOS FEATURES

This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier of SureMDM based on their requirement.



| FEATURES |  | Standard |  | Premium |  | Enterprise |
|---|---|------------|---|----------|---|------------|
| Summary | | | | | | |
| Enrollment Multiple enrollment options including Apple configurator enrollment and Automatic policy deployment upon device enrollment | | Yes | | Yes | | Yes |
| Application Management Install/Uninstall apps, View installed apps, Install apps from SureMDM App Store and Apple VPP Store | | Yes | | Yes | | Yes |
| Remote Support Process viewer for providing remote assistance | | Yes | | Yes | | Yes |
| Kiosk Mode Restrict access to allowed apps and websites, Single application mode | | Yes | | Yes | | Yes |
| Location Tracking GPS tracking on Google Maps with specified interval (can be extended) | | 10 Minutes | | 1 Minute | | 1 Minute |
| Content Management Secure transfer of files, documents, and media | | Yes | | Yes | | Yes |
| Security Management Remote wipe, Remote lock, and Lost mode | | Yes | | Yes | | Yes |
| Multi-Language Support English, French, Spanish, German, Italian, and Korean | | Yes | | Yes | | Yes |
| Reports Basic and Custom reporting | | Basic | | Advanced | | Advanced |
| Enterprise SSO SAML single sign-on authentication | | No | | Yes | | Yes |
| Certificate Management Deploy and manage certificates for Wi-Fi/VPN/App authentication Note: For Standard and Premium, users with certificates can utilize the certificate payload from the Profiles for certificate-based authentication | | No | | No | | Yes |

| | | | |
|---|---------|------------------------------|------------------------------|
| Number of IT Technicians and Administrators | 3 | 25 | Unlimited |
| Cloud Storage Cloud-based storage primarily for jobs, Content management, and Private app store | 5 GB | 5 GB | 5 GB |
| Historical Data Retention period of data collected from devices | 1 month | 3 months | 6 months |
| SureAccess Secure remote access to corporate resources with built-in ZTNA solution Note: Data limit is 10GB/license month. Eg., If you have 100 SureMDM licenses, you will get 1000GB per month. | No | Add-on (\$1.99/month/device) | Add-on (\$1.99/month/device) |
| OS Update Management Manage OS updates, gain insights through the dashboard, and ensure all devices are running the latest OS Note: Standard customers can use static job to push the patches. The OS Updates section is visible only to Premium and Enterprise tiers | No | Yes | Yes |
| SureIdP Zero Trust Identity Management and Access Control | No | Add-on (\$3.49/month/user) | Add-on (\$3.49/month/user) |

[Access the In-Depth Comparison Here](#)

| Mass Enrollment | | | |
|--|-----|-----|-----|
| Apple Configurator Enrollment | Yes | Yes | Yes |
| Pre-Approved List-Based Enrollment | Yes | Yes | Yes |
| Automatic Policy Deployment upon Device Enrollment | Yes | Yes | Yes |
| Automated Device Enrollment (ADE) | Yes | Yes | Yes |

| FEATURES | Standard | Premium | Enterprise |
|--|----------|---------|------------|
| Centralized Management Console | | | |
| View Device Information | Yes | Yes | Yes |
| View Network, Battery, and Memory Information | Yes | Yes | Yes |
| Device Grouping | Yes | Yes | Yes |
| Device Tagging | Yes | Yes | Yes |
| Device Filtering | Yes | Yes | Yes |
| Customize Grid View | Yes | Yes | Yes |
| Device Friendly Name - Individual | Yes | Yes | Yes |
| Device Friendly Name - Bulk | No | No | Yes |
| Role-Based Access Control | Yes | Yes | Yes |
| Data Analytics | No | No | Yes |
| Personalized Dashboard | Yes | Yes | Yes |
| Custom Reports Engine | No | Yes | Yes |
| DeepThought (AI Virtual Assistant) | No | No | Yes |
| Brand Console with Customized Logo and Title | No | Yes | Yes |
| Custom Device Branding (Wallpaper, login message, lock screen message) | Yes | Yes | Yes |
| Two-Factor Authentication for Admin Console | Yes | Yes | Yes |
| Mobile Application Management | | | |
| Install Apps from Apple VPP store | Yes | Yes | Yes |
| View Installed Apps and Versions | Yes | Yes | Yes |

| FEATURES | Standard | Premium | Enterprise |
|--|----------|---------|------------|
| Install .ipa Files from SureMDM App Store | Yes | Yes | Yes |
| Distribute Apps from SureMDM App Store | Yes | Yes | Yes |
| Containerization (User Enrollment) | Yes | Yes | Yes |
| Personalized SureMDM App Store (On Device) | Yes | Yes | Yes |
| Content Management | | | |
| Distribute Content OTA | Yes | Yes | Yes |
| Containerize Files (User Enrollment) | Yes | Yes | Yes |
| Share Files using SureMDM FileStore | No | Yes | Yes |
| Mobile Device Management | | | |
| Clear Screen Lock | Yes | Yes | Yes |
| iOS/iPadOS Activation Lock Bypass | Yes | Yes | Yes |
| Decommission Devices | Yes | Yes | Yes |
| Power Off Devices (Remote) | Yes | Yes | Yes |
| Blocklist Devices | Yes | Yes | Yes |
| Remote Reboot | Yes | Yes | Yes |
| Remote Support | | | |
| View Screens Remotely | Yes | Yes | Yes |
| Remote Touch and Key Events | No | No | No |
| Remote File Explorer | No | No | No |
| Multi-Admin Remote Control | No | No | No |

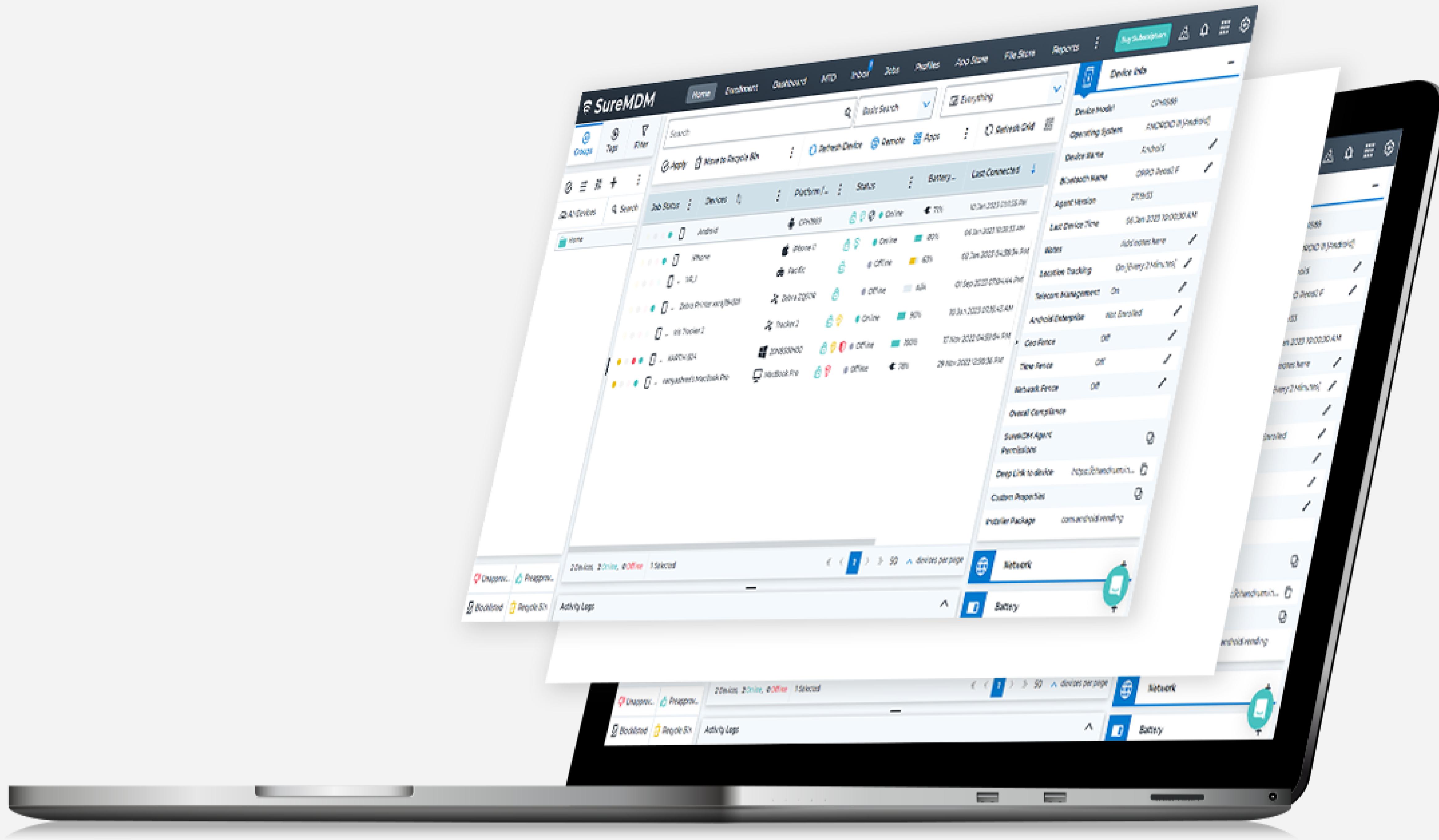
| FEATURES | Standard | Premium | Enterprise |
|---|----------|---------|------------|
| Remote Screen Recording | No | No | No |
| Kiosk Management | | | |
| Allowlist Applications | Yes | Yes | Yes |
| Blocklist Applications | Yes | Yes | Yes |
| Single Application Mode | Yes | Yes | Yes |
| Block Websites and Content | Yes | Yes | Yes |
| Shared iPads | Yes | Yes | Yes |
| Integrations | | | |
| Apple Business Manager | Yes | Yes | Yes |
| Apple School Manager | Yes | Yes | Yes |
| Microsoft 365 Integration | No | No | Yes |
| SIEM Integration (Splunk, LogRhythm, ArcSight, Coralogix) | No | No | Yes |
| Webhooks & Plugin Framework | No | No | Yes |
| CISCO ISE | No | No | Yes |
| Aruba ClearPass | No | No | No |
| Identity Management | | | |
| Enrollment with/without Authentication | Yes | Yes | Yes |
| App Extension for Single Sign On (iOS) | Yes | Yes | Yes |
| Security Management | | | |
| Single-Click Wipe | Yes | Yes | Yes |

| Features | Standard | Premium | Enterprise |
|---|----------|---------|------------|
| Configure Device Restrictions | Yes | Yes | Yes |
| Device Compliance Policies | Yes | Yes | Yes |
| Lock Device | Yes | Yes | Yes |
| Lost Mode on iOS/iPadOS | Yes | Yes | Yes |
| Conditional Access for Microsoft 365 Apps | No | Yes | Yes |
| Zero Trust Network Access (ZTNA) | | | |
| SureAccess | No | Add-on | Add-on |
| Data Analytics | | | |
| Custom Data Columns | No | Yes | Yes |
| Predictive Analytics Widgets | Yes | Yes | Yes |
| Graphical Data Representation | Yes | Yes | Yes |
| Device Data Usage (Mobile Data/WiFi) | Yes | Yes | Yes |
| Device Battery Usage | Yes | Yes | Yes |
| Device Status Analytics | Yes | Yes | Yes |
| Device Compliance Analytics | Yes | Yes | Yes |
| SureFox Analytics (Browser Usage Analytics) | No | No | Yes |
| OS Updates | | | |
| Install iOS/iPadOS OTA Updates | Yes | Yes | Yes |

| FEATURES | Standard | Premium | Enterprise |
|---|----------|---------|------------|
| Policy Management | | | |
| Network Settings Management | Yes | Yes | Yes |
| Wi-Fi/HotSpot Configuration | Yes | Yes | Yes |
| VPN Configuration | Yes | Yes | Yes |
| Geo Fence | Yes | Yes | Yes |
| Time Fence | Yes | Yes | Yes |
| Telecom Management Policy (Mobile Data) | Yes | Yes | Yes |
| Alerts Policies | Yes | Yes | Yes |
| Alert Management | | | |
| Emergency Alert Broadcasting Engine | No | No | No |
| Create Custom Alert Messages | No | No | No |
| Plugin Functionality | | | |
| RenameD - Rename Devices in Bulk | No | No | Yes |
| FixTheName - Modify Device Names in Bulk | No | No | Yes |
| ExoJob - Export Jobs to an xml File | No | No | Yes |
| Columnify - Update Custom Columns in Device Grid | No | No | Yes |
| Service Now - Create a ServiceNow Instance | No | No | Yes |
| Propertify - Update Multiple Custom Properties in Device Grid | No | No | Yes |
| Group Creator - Create Device Groups and Subgroups | No | No | Yes |

| FEATURES | Standard | Premium | Enterprise |
|--|----------|---------|------------|
| Group Assignment Wizard - Bulk Import Group Assignment Rules | No | No | Yes |
| Developer Support | | | |
| Plugin Framework - Build Custom Plugins | No | No | Yes |
| Interact with SureMDM and Retrieve Data Using REST APIs | Yes | Yes | Yes |

About 42Gears



42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 23,000 customers across 170 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

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