



SUREMDM

WEAR OS FEATURES

This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier of SureMDM based on their requirement.



FEATURES			
	 Standard	 Premium	 Enterprise
Summary			
Enrollment Enrollment options including Automatic policy deployment upon device enrollment and Enrollment using SureMDM Agent	Yes	Yes	Yes
Application Management Install/Uninstall/Upgrade apps and View installed apps	Yes	Yes	Yes
Remote Support Unattended remote access & control, File transfer, Process viewer for providing remote assistance	Yes	Yes	Yes
Kiosk Mode Restrict access to allowed apps and Single application mode	Yes	Yes	Yes
Location Tracking GPS tracking on Google Maps with specified interval (can be extended)	10 Minutes	1 Minute	1 Minute
Content Management Secure transfer of files, documents, and media	Yes	Yes	Yes
Security Management Remote wipe (Supports only in DO enrollment)	Yes	Yes	Yes
Multi-Language Support English, French, Spanish, German, Italian, and Korean	Yes	Yes	Yes
Reports Basic and Custom reporting	Basic	Advanced	Advanced
Enterprise SSO SAML single sign-on authentication	No	Yes	Yes
Certificate Management Deploy and manage certificates for Wi-Fi/VPN/App authentication	No	No	No
Number of IT Technicians and Administrators	3	25	Unlimited

Cloud Storage Cloud-based storage primarily for jobs, Content management, and Private app store	5GB	5GB	5GB
Historical Data Retention period of data collected from devices	1 month	3 months	6 months

Access the In-Depth Comparison Here

Mass Enrollment			
Pre-Approved List-Based Enrollment (For Android Wear: Device Admin (DA) mode only; WearOS: Device Owner (DO) mode only)	Yes	Yes	Yes
Automatic Policy Deployment upon Device Enrollment	Yes	Yes	Yes
Enrollment Using SureMDM Agent	Yes	Yes	Yes
Centralized Management Console			
View Device Information	Yes	Yes	Yes
View Network, Battery, and Memory Information	Yes	Yes	Yes
Device Grouping	Yes	Yes	Yes
Device Tagging	Yes	Yes	Yes
Device Filtering	Yes	Yes	Yes
Customize Grid View	Yes	Yes	Yes
Device Friendly Name - Individual	Yes	Yes	Yes
Device Friendly Name - Bulk	No	No	Yes
Two-Way Messaging	Yes	Yes	Yes
Role-Based Access Control	Yes	Yes	Yes

Data Analytics	No	No	No
Personalized Dashboard	Yes	Yes	Yes
Custom Reports Engine	No	Yes	Yes
DeepThought (AI Virtual Assistant)	No	No	No
Brand Console with Customized Logo and Title	No	Yes	Yes
Two-Factor Authentication for Admin Console	Yes	Yes	Yes
Mobile Application Management			
Install/Uninstall Apps Using Runscripts	Yes	Yes	Yes
Silent Installation of APK Files	Yes	Yes	Yes
Upgrade Apps on the Devices	Yes	Yes	Yes
View Installed Apps and Versions	Yes	Yes	Yes
Content Management			
Transfer of Files via Local Storage or URL	Yes	Yes	Yes
Mobile Device Management			
Clear Screen Lock	No	No	No
Decommission Devices	Yes	Yes	Yes
Power Off Devices (Remote)	No	No	No
Blocklist Devices	Yes	Yes	Yes
Remote Reboot	No	No	No
Remote Buzz	Yes	Yes	Yes

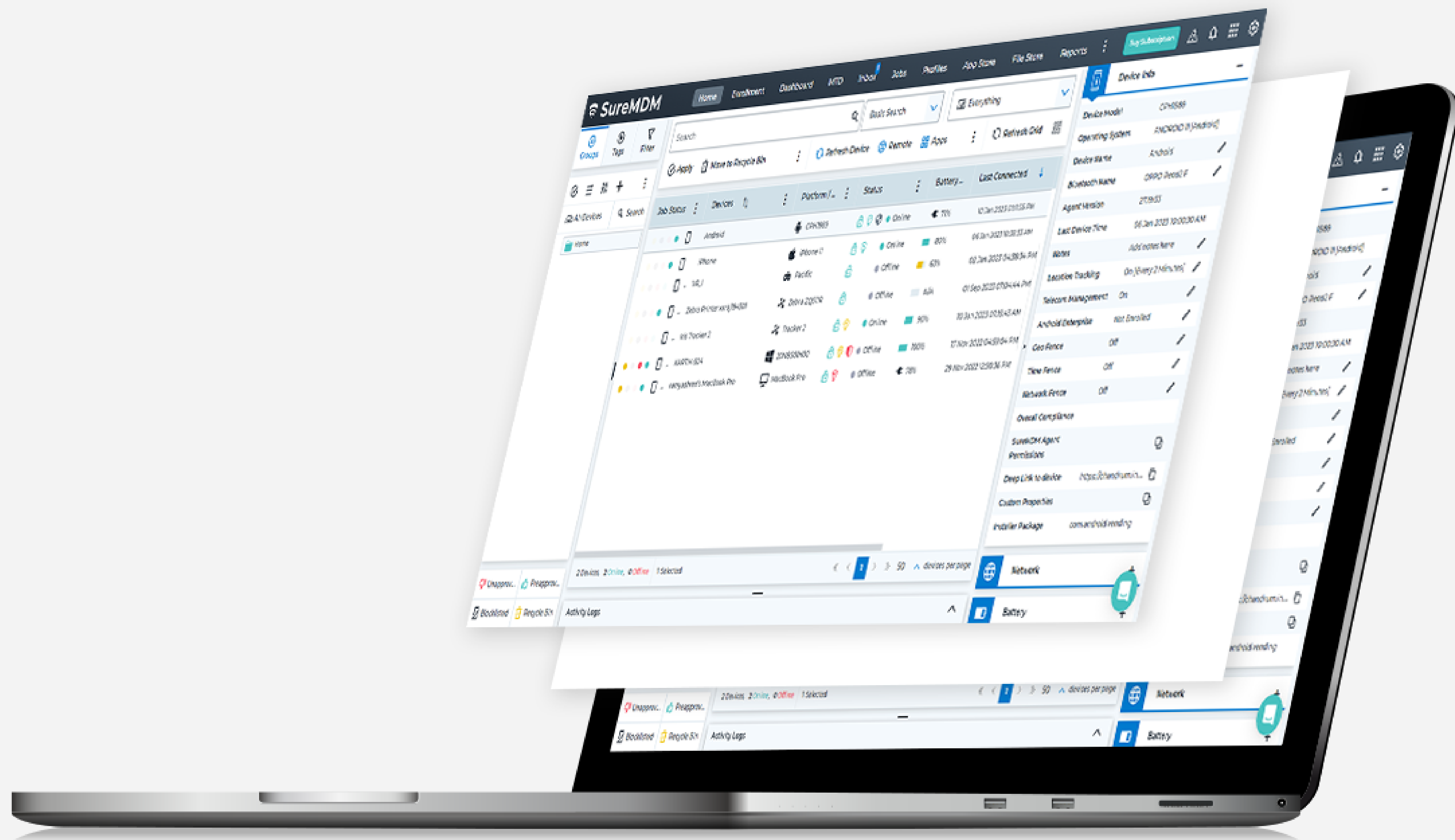
FEATURES	Standard	Premium	Enterprise
Disable Bluetooth Communication using Runscript	Yes	Yes	Yes
Disable System Apps using Runscript	Yes	Yes	Yes
Remote Support			
View Screens Remotely	Yes	Yes	Yes
Remote Touch and Key Events	Yes	Yes	Yes
Remote File Explorer	Yes	Yes	Yes
Multi-Admin Remote Control	Yes	Yes	Yes
Remote Screen Recording	No	No	No
Kiosk Management (Using SureLock)			
Customize the Home Screen	Yes	Yes	Yes
Customize the Wallpaper	Yes	Yes	Yes
Allowlist Applications	Yes	Yes	Yes
Blocklist Applications	Yes	Yes	Yes
Single and Multi-Application Kiosk Mode	Yes	Yes	Yes
Restrict Users from Accessing Lockdown Settings	Yes	Yes	Yes
Integrations			
Android Enterprise (Supports only DO Enrollment)	Yes	Yes	Yes
Microsoft Entra Integration	No	No	No
SIEM	No	No	No
Webhooks & Plugin Framework	No	No	Yes

FEATURES	Standard	Premium	Enterprise
CISCO ISE	No	No	No
Aruba ClearPass	No	No	No
Identity Management			
Enrollment with/without Authentication	Yes	Yes	Yes
Security Management			
Single-Click Wipe	Yes	Yes	Yes
Configure Device Restrictions	No	No	No
Device Compliance Policies	No	No	No
Lock Device	No	No	No
Data Analytics			
Custom Data Columns	No	No	No
Predictive Analytics Widgets	No	No	No
Graphical Data Representation	No	No	No
Device Data Usage (Mobile Data/WiFi)	No	No	No
Device Status Analytics	No	No	No
Device Compliance Analytics	No	No	No
SureLock/SureFox Analytics	No	No	No
Custom Data Columns	No	No	No
OS Updates			
Configure Dedicated Device (Android) OTA	No	No	No

FEATURES	Standard	Premium	Enterprise
Policy Management			
Network Settings Management	Yes	Yes	Yes
Wi-Fi/HotSpot Configuration	No	No	No
Telecom Management Policy (Mobile Data)	No	No	No
Telecom Management Policy (SMS, Call Log Tracking)	No	No	No
Notifications & Alerts Policies	Yes	Yes	Yes
Alert Management			
Emergency Alert Broadcasting Engine	No	No	No
Create Custom Alert Messages	No	No	No
Buzz Device with Alert Messages	No	No	No
Plugin Functionality			
RenameD - Rename Devices in Bulk	No	No	Yes
FixTheName - Modify Device Names in Bulk	No	No	Yes
ExpoJob - Export Jobs to an xml File	No	No	Yes
Columnify - Update Custom Columns in Device Grid	No	No	Yes
Service Now - Create a ServiceNow Instance	No	No	Yes
Propertify - Update Multiple Custom Properties in Device Grid	No	No	No
Group Creator - Create Device Groups and Subgroups	No	No	Yes
Group Assignment Wizard - Bulk Import Group Assignment Rules	No	No	Yes

FEATURES	Standard	Premium	Enterprise
Developer Support			
Plugin Framework - Build Custom Plugins	No	No	Yes
Interact with SureMDM and Retrieve Data Using REST APIs	Yes	Yes	Yes

About 42Gears




42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 18,000 customers across 115 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

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