



SUREMDM THINGS MANAGEMENT

This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier based on their requirement.



FEATURES



Standard



Premium



Enterprise

Summary

Enrollment Enroll different Things devices like Printers, RFID Readers, Smart Batteries, GPS Trackers, etc.	Yes	Yes	Yes
Things Info View details like device model, device temperature, connection status, free memory, printer speed, battery status, device uptime, etc.	Yes	Yes	Yes
Quick Action Buttons (OEM Specific) Initiate remote actions such as wipe, shutdown, restart, and reboot.	Yes	Yes	Yes
Location Tracking (OEM Specific) Remotely locate GPS trackers on Google Maps.	Yes	Yes	Yes
Things Compliance Create compliance rules based on the device properties for a specific device model and proactively trigger specified measures.	Yes	Yes	Yes
Multi-Language Support English, French, Spanish, German, Italian, and Korean.	Yes	Yes	Yes
Reports Generate device health and status reports.	No	No	Yes
Number of Admin Users Number of IT Technicians and Administrators.	3	25	Unlimited
Cloud Storage Cloud-based storage primarily for jobs, device configurations, and files.	5 GB	5 GB	5 GB
Historical Data Retention period of data collected from devices.	1 month	3 months	6 months

FEATURES	Standard	Premium	Enterprise
Access the In-Depth Comparison Here			
Mass Enrollment			
Zebra Printers Enrollment (Using printer enrollment tool and NRD file enrollment)	Yes	Yes	Yes
SATO Printers Enrollment	Yes	Yes	Yes
Epson Printers Enrollment	Yes	Yes	Yes
Zebra RFID Readers Enrollment	Yes	Yes	Yes
Impinj RFID Readers Enrollment	Yes	Yes	Yes
Zebra RFD Readers Enrollment	Yes	Yes	Yes
DataLogic Smart Batteries Enrollment	Yes	Yes	Yes
IRIS GPS Trackers Enrollment	Yes	Yes	Yes
Centralized Management Console			
View Connection Status	Yes	Yes	Yes
Device Grouping	Yes	Yes	Yes
Device Tagging	Yes	Yes	Yes
Device Filtering	Yes	Yes	Yes
Customize Things View	Yes	Yes	Yes
Device Friendly Name - Individual	Yes	Yes	Yes
Decommission Devices	Yes	Yes	Yes
Advanced Search on SureMDM Console	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Role-Based Access Control	Yes	Yes	Yes
Things Management			
Transfer Files to Zebra Printers	Yes	Yes	Yes
Install Certificates on Zebra and SATO Printers	Yes	Yes	Yes
Quick Action Settings - Reboot, Shutdown, Restart, Reset	Yes	Yes	Yes
Things Analytics			
Graphical Data Representation	Yes	Yes	Yes
Things Info Analytics	Yes	Yes	Yes
Firmware Updates			
Firmware Updates on Zebra Printers	Yes	Yes	Yes
Firmware Updates on Zebra RFID and Impinj RFID Readers	Yes	Yes	Yes
Policy Management			
Zebra Printers Configuration	Yes	Yes	Yes
SATO Printers Configuration	Yes	Yes	Yes

About 42Gears



42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 23,000 customers across 170 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

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