



SUREMDM

macOS FEATURES

This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier of SureMDM based on their requirement.



| FEATURES |  Standard |  Premium |  Enterprise |
|---|--|--|---|
| Summary | | | |
| Enrollment Multiple enrollment options including enrollment using SureMDM Agent and Automatic policy deployment upon device enrollment | Yes | Yes | Yes |
| Application Management Install/Uninstall apps, View installed apps, Install apps from SureMDM App Store | Yes | Yes | Yes |
| Remote Support Unattended remote access & control, File transfer, Process viewer for providing remote assistance | Yes | Yes | Yes |
| Kiosk Mode Lockdown to allowed apps and websites | No | Yes | Yes |
| Location Tracking GPS tracking on Google Maps with specified interval (can be extended) | 10 Minutes | 1 Minute | 1 Minute |
| Security Management Remote wipe, Remote lock, and Device compliance policies | Yes | Yes | Yes |
| Multi-Language Support English, French, Spanish, German, Italian, and Korean | Yes | Yes | Yes |
| Reports Basic and Custom reporting | Basic | Advanced | Advanced |
| Enterprise SSO SAML single sign-on authentication | No | Yes | Yes |
| Certificate Management Deploy and manage certificates for Wi-Fi/VPN/App authentication Note: For Standard and Premium, users with certificates can utilize the certificate payload from the Profiles for certificate-based authentication | No | No | Yes |

| | | | |
|--|---------|------------------------------|------------------------------|
| Number of IT Technicians and Administrators | 3 | 25 | Unlimited |
| Cloud Storage Cloud-based storage primarily for jobs, Content management, and Private app store | 5 GB | 5 GB | 5 GB |
| Historical Data Retention period of data collected from devices | 1 month | 3 months | 6 months |
| OS Update Management Manage OS updates, configure force restart, gain insights through the dashboard, and ensure all devices are running the latest OS Note: Standard customers can use static job to push the patches. The OS Updates section is visible only to Premium and Enterprise tiers | No | Yes | Yes |
| User Enrollment (BYOD) Secure work profiles and safeguard personal data, restrict the transfer of files outside work profile container, monitor and enforce policies only on work profile container | Yes | Yes | Yes |
| SureAccess Secure remote access to corporate resources with built-in ZTNA solution Note: Data limit is 10GB/license/month. Eg., If you have 100 SureMDM licenses, you will get 1000GB per month. | No | Add-on (\$1.99/month/device) | Add-on (\$1.99/month/device) |
| SureIdP Zero Trust Identity Management and Access Control | No | Add-on (\$3.49/month/user) | Add-on (\$3.49/month/user) |

Access the In-Depth Comparison Here

| Mass Enrollment | | | |
|--|-----|-----|-----|
| Enrollment using SureMDM Agent | Yes | Yes | Yes |
| Pre-Approved List-Based Enrollment | Yes | Yes | Yes |
| Automatic Policy Deployment upon Device Enrollment | Yes | Yes | Yes |
| Automated Device Enrollment (ADE) | Yes | Yes | Yes |

| FEATURES | Standard | Premium | Enterprise |
|--|----------|---------|------------|
| Centralized Management Console | | | |
| View Device Information | Yes | Yes | Yes |
| View Network, Battery, and Memory Information | Yes | Yes | Yes |
| Device Grouping | Yes | Yes | Yes |
| Device Tagging | Yes | Yes | Yes |
| Device Filtering | Yes | Yes | Yes |
| Customize Grid View | Yes | Yes | Yes |
| Device Friendly Name - Individual | Yes | Yes | Yes |
| Device Friendly Name - Bulk | No | No | Yes |
| Role-Based Access Control | Yes | Yes | Yes |
| Data Analytics | No | No | Yes |
| Personalized Dashboard | Yes | Yes | Yes |
| Custom Reports Engine | No | Yes | Yes |
| DeepThought (AI Virtual Assistant) | No | No | Yes |
| Brand Console with Customized Logo and Title | No | Yes | Yes |
| Custom Device Branding (Wallpaper, login message, lock screen message) | No | Yes | Yes |
| Two-Factor Authentication for Admin Console | Yes | Yes | Yes |
| Mobile Application Management | | | |
| Install Apps from Apple VPP store | No | Yes | Yes |
| View Installed Apps and Versions | Yes | Yes | Yes |

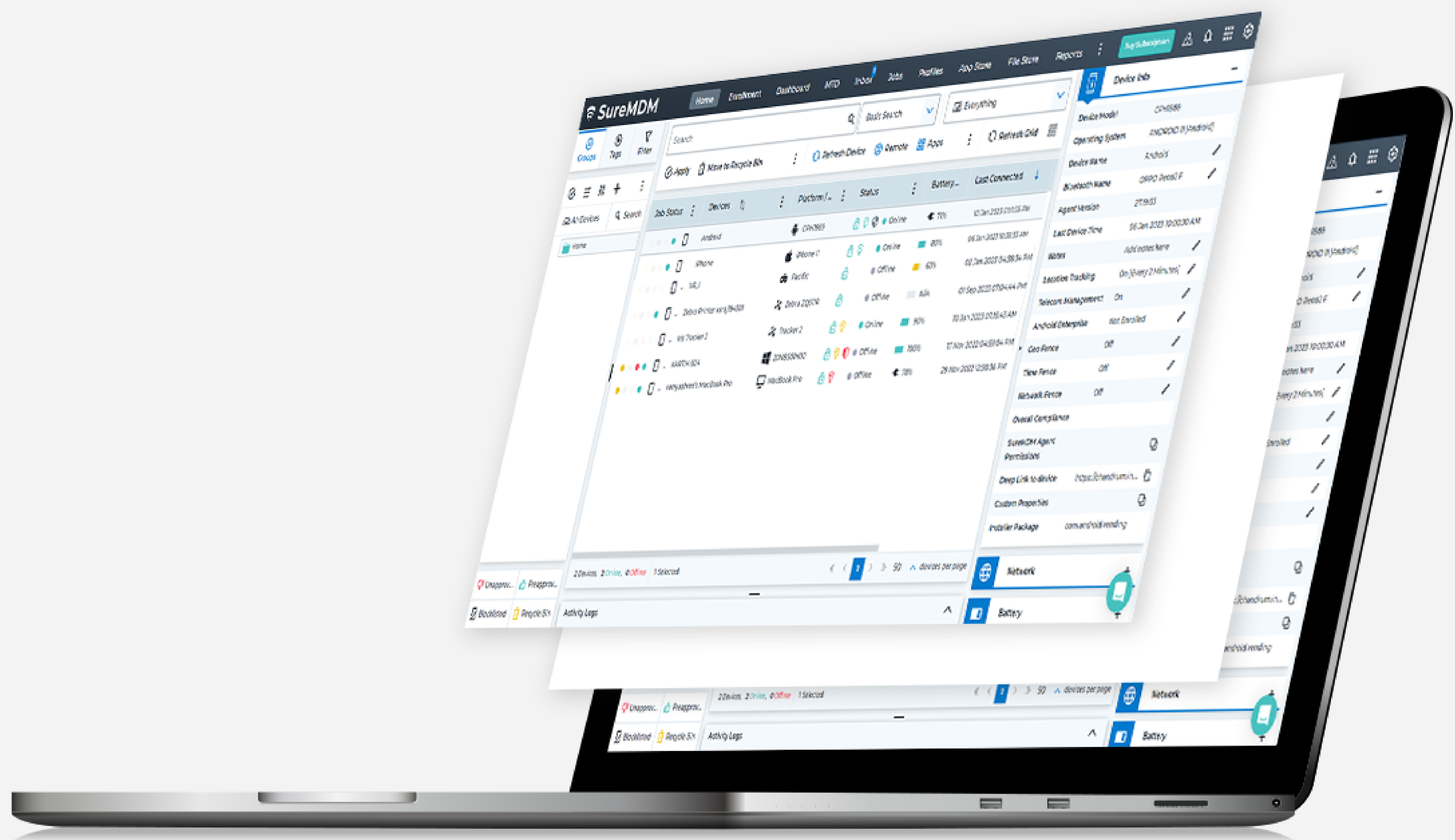
| FEATURES | Standard | Premium | Enterprise |
|--|----------|---------|------------|
| Install dmg, pkg and manifest Files from SureMDM App Store | Yes | Yes | Yes |
| Distribute Apps from SureMDM App Store | No | Yes | Yes |
| Containerization (User enrollment) | Yes | Yes | Yes |
| Personalized SureMDM App Store (On Device) | No | Yes | Yes |
| Uninstalling Third-Party Apps | Yes | Yes | Yes |
| Content Management | | | |
| Distribute Content OTA | Yes | Yes | Yes |
| Share Files using SureMDM FileStore | No | No | No |
| Containerization (User Enrollment) | Yes | Yes | Yes |
| Mobile Device Management | | | |
| Decommission Devices | Yes | Yes | Yes |
| Power Off Devices (Remote) | Yes | Yes | Yes |
| Blocklist Devices | Yes | Yes | Yes |
| Custom Device Properties | Yes | Yes | Yes |
| Remote Reboot | Yes | Yes | Yes |
| Remote Support | | | |
| View Screens Remotely | Yes | Yes | Yes |
| Remote Touch and Key Events | Yes | Yes | Yes |
| Remote File Explorer | Yes | Yes | Yes |
| File Transfer (During Remote Session) | Yes | Yes | Yes |

| FEATURES | Standard | Premium | Enterprise |
|---|----------|---------|------------|
| Multi-Admin Remote Control | Yes | Yes | Yes |
| Remote Screen Recording | No | No | No |
| macOS Remote SSH Terminal | Yes | Yes | Yes |
| Two-Way Voice Calling | Yes | Yes | Yes |
| Kiosk Management | | | |
| Allowlist Applications | No | Yes | Yes |
| Blocklist Applications | No | Yes | Yes |
| Web Content Filter for macOS | No | Yes | Yes |
| Shared devices/ Multi-user devices | No | No | No |
| Integrations | | | |
| Apple Business Manager | Yes | Yes | Yes |
| Apple School Manager | Yes | Yes | Yes |
| Microsoft 365 Integration | No | No | No |
| SIEM Integration (Splunk, LogRhythm, ArcSight, Coralogix) | No | No | Yes |
| Webhooks & Plugin Framework | No | No | Yes |
| CISCO ISE | No | No | Yes |
| Aruba ClearPass | No | No | No |
| Identity Management | | | |
| Enrollment with/without Authentication | Yes | Yes | Yes |

| FEATURES | Standard | Premium | Enterprise |
|--|----------|---------|------------|
| Security Management | | | |
| Single-Click Wipe | Yes | Yes | Yes |
| Configure Device Restrictions | No | Yes | Yes |
| Device Compliance Policies | Yes | Yes | Yes |
| Lock Device | Yes | Yes | Yes |
| FileVault for macOS | No | Yes | Yes |
| Allow/Block USB Devices | Yes | Yes | Yes |
| Third-Party App Management | No | Yes | Yes |
| SureMDM Local Administrator Password Solution (LAPS) | No | Yes | Yes |
| Data Analytics | | | |
| Custom Data Columns | No | Yes | Yes |
| Predictive Analytics Widgets | Yes | Yes | Yes |
| Graphical Data Representation | Yes | Yes | Yes |
| Device Status Analytics | Yes | Yes | Yes |
| Device Compliance Analytics | Yes | Yes | Yes |
| Application Usage Analytics | No | No | Yes |
| OS Updates | | | |
| Install macOS OTA Updates | Yes | Yes | Yes |

| FEATURES | Standard | Premium | Enterprise |
|--|----------|---------|------------|
| Policy Management | | | |
| Wi-Fi/HotSpot Configuration | No | Yes | Yes |
| VPN Configuration | No | Yes | Yes |
| Geo Fence | Yes | Yes | Yes |
| Time Fence | No | No | No |
| Network Fence | No | No | No |
| Plugin Functionality | | | |
| RenameD - Rename Devices in Bulk | No | No | Yes |
| Fix The Name - Modify Device Names in Bulk | No | No | Yes |
| ExpoJob - Export Jobs to an xml File | No | No | Yes |
| Columnify - Update Custom Columns in Device Grid | No | No | Yes |
| Developer Support | | | |
| Plugin Framework - Build Custom Plugins | No | No | Yes |
| Interact with SureMDM and Retrieve Data Using REST APIs | Yes | Yes | Yes |
| User Management | | | |
| Create and Delete Users | Yes | Yes | Yes |
| Modify User Permissions | Yes | Yes | Yes |
| Change Password Using Service Account | No | Yes | Yes |
| Override User Configured FileVault Using Service Account | No | Yes | Yes |

About 42Gears




42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 23,000 customers across 170 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

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