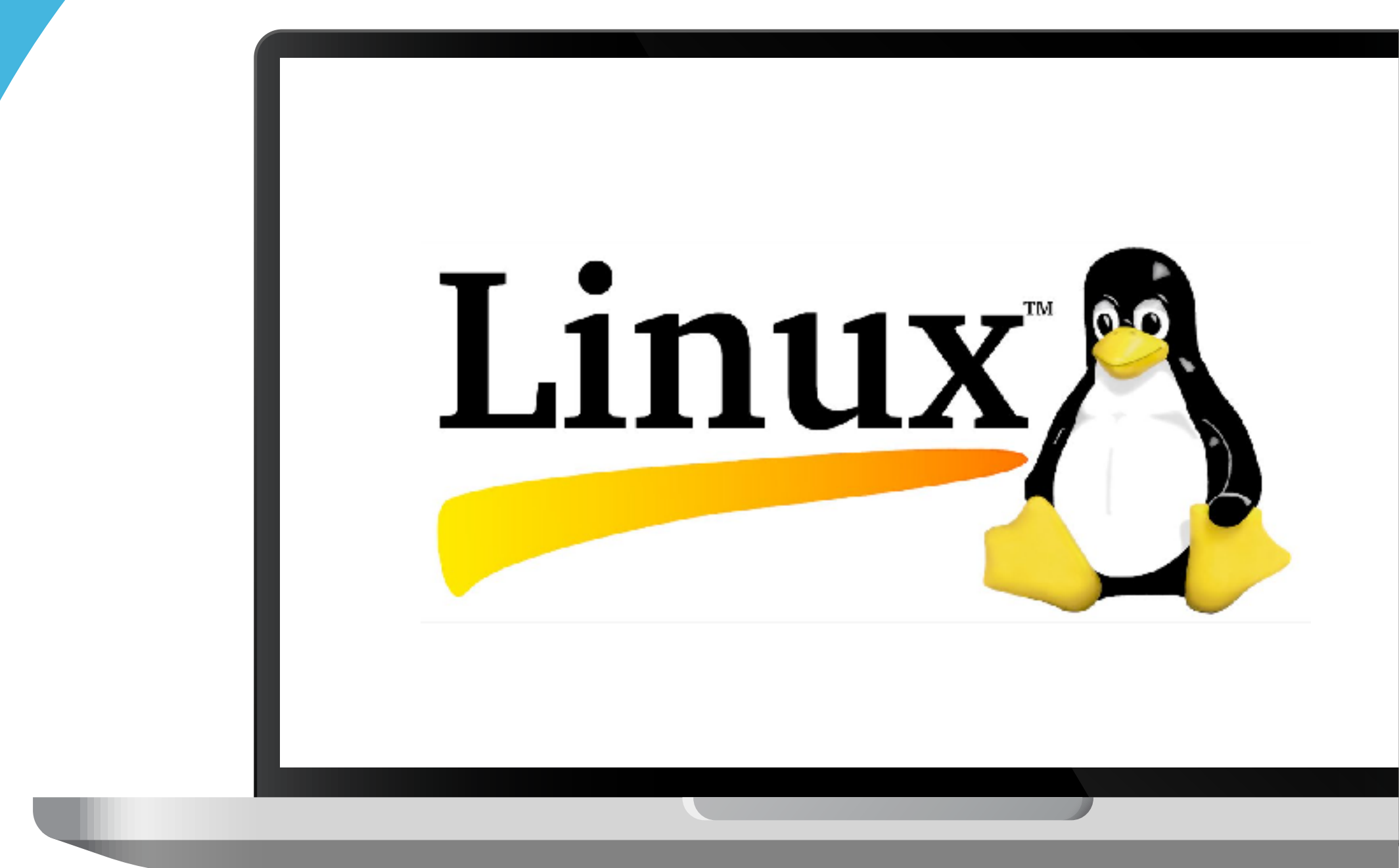




SUREMDM LINUX FEATURES

This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier of SureMDM based on their requirement.



| FEATURES | <div> <div>  </div> <div>Standard</div> </div> <div> <div>  </div> <div>Premium</div> </div> <div> <div>  </div> <div>Enterprise</div> </div> | | |
|---|---|----------|-----------|
| | Summary | | |
| Enrollment General Enrollment using Commands | Yes | Yes | Yes |
| Application Management Install/Uninstall apps, View installed apps, Install apps from SureMDM App Store | Yes | Yes | Yes |
| Remote Support Unattended remote access & control, File transfer, Process viewer for providing remote assistance | Yes | Yes | Yes |
| Kiosk Mode Restrict access to allowed apps, Blocklist URLs, and Single Application Mode | Yes | Yes | Yes |
| Content Management Secure transfer of files, documents, and media | Yes | Yes | Yes |
| Security Management Remote wipe, Remote lock, and Device compliance policies | Yes | Yes | Yes |
| Multi-Language Support English, French, Spanish, German, Italian, and Korean | Yes | Yes | Yes |
| Reports Basic and Custom reporting | Basic | Advanced | Advanced |
| Enterprise SSO SAML single sign-on authentication | No | Yes | Yes |
| Certificate Management Users with certificates can utilize the certificate payload from the Profiles for certificate-based authentication | Yes | Yes | Yes |
| Number of IT Technicians and Administrators | 3 | 25 | Unlimited |
| Cloud Storage Cloud-based storage primarily for jobs, Content management, and Private app store | 5 GB | 5 GB | 5 GB |

| | | | |
|--|---------|----------------------------|----------------------------|
| Historical Data Retention period of data collected from devices | 1 month | 3 months | 6 months |
| Advanced Patch Management Manage functional and security patch updates, rollback unstable patches, and gain insights through the dashboard Note: Standard customers can use static job to push the patches. The OS Updates section is visible only to Premium and Enterprise tiers | No | Yes | Yes |
| SureIDP Zero Trust Identity Management and Access Control | No | Add-on (\$3.49/month/user) | Add-on (\$3.49/month/user) |

Access the In-Depth Comparison Here

Mass Enrollment

| | | | |
|-----------------------------------|-----|-----|-----|
| General Enrollment using Commands | Yes | Yes | Yes |
|-----------------------------------|-----|-----|-----|

Centralized Management Console

| | | | |
|---|-----|-----|-----|
| View Device Information | Yes | Yes | Yes |
| View Network, Battery, and Memory Information | Yes | Yes | Yes |
| Device Grouping | Yes | Yes | Yes |
| Device Tagging | Yes | Yes | Yes |
| Device Filtering | Yes | Yes | Yes |
| Customize Grid View | Yes | Yes | Yes |
| Device Friendly Name - Individual | Yes | Yes | Yes |
| Device Friendly Name - Bulk | No | No | Yes |
| Role-Based Access Control | Yes | Yes | Yes |
| Data Analytics | No | No | Yes |

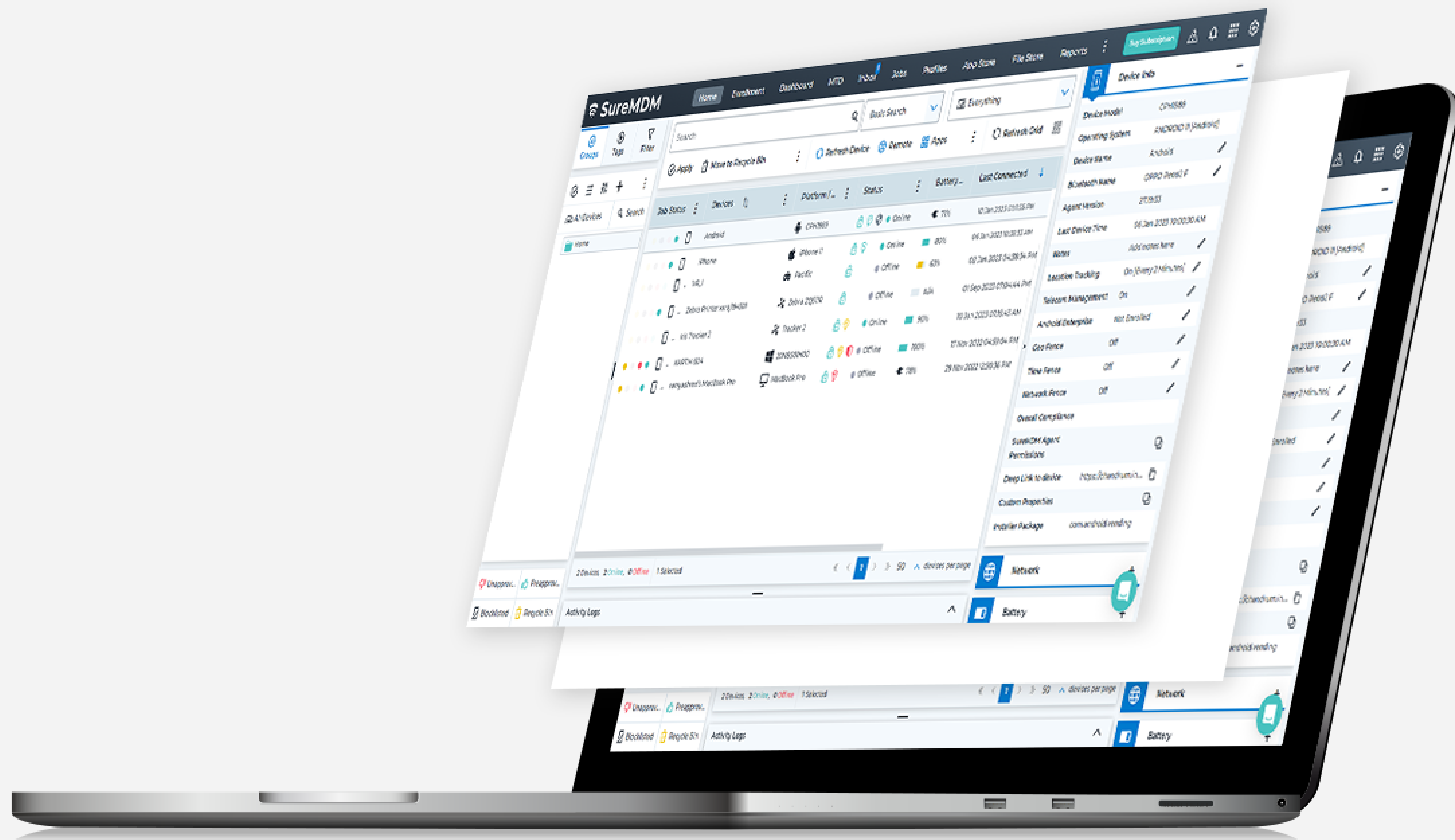
| FEATURES | Standard | Premium | Enterprise |
|---|----------|---------|------------|
| Personalized Dashboard | Yes | Yes | Yes |
| Custom Reports Engine | No | Yes | Yes |
| DeepThought (AI Virtual Assistant) | No | No | Yes |
| Brand Console with Customized Logo and Title | No | Yes | Yes |
| Two-Factor Authentication for Admin Console | Yes | Yes | Yes |
| Mobile Application Management | | | |
| Install Apps from SureMDM App Store | Yes | Yes | Yes |
| View Installed Apps and Versions | Yes | Yes | Yes |
| Silent Installation of Apps | Yes | Yes | Yes |
| Uninstall Apps from the devices | Yes | Yes | Yes |
| Upgrade Apps on the devices | Yes | Yes | Yes |
| Content Management | | | |
| Distribute Content OTA | Yes | Yes | Yes |
| Share Files using SureMDM FileStore | No | No | No |
| Mobile Device Management | | | |
| Decommission Devices | Yes | Yes | Yes |
| Blocklist Devices | Yes | Yes | Yes |
| Remote Reboot | Yes | Yes | Yes |
| Power Off Devices (Remote) | Yes | Yes | Yes |
| Grant Sudo Access to Specific Apps and Commands | Yes | Yes | Yes |

| FEATURES | Standard | Premium | Enterprise |
|--|----------|---------|------------|
| Custom Device Properties | Yes | Yes | Yes |
| Domain Join (Google Workspace and Microsoft Entra ID) | No | Yes | Yes |
| Remote Support | | | |
| View Screens Remotely | Yes | Yes | Yes |
| Remote File Explorer | Yes | Yes | Yes |
| Remote Touch and Key Events | Yes | Yes | Yes |
| Multi-Admin Remote Control | Yes | Yes | Yes |
| Linux SSH Remote Terminal | Yes | Yes | Yes |
| Two-Way Voice Calling | Yes | Yes | Yes |
| Kiosk Management | | | |
| Single Application Mode (Only Google Chrome) | Yes | Yes | Yes |
| Multiple Application Mode | Yes | Yes | Yes |
| Blocklist URLs | Yes | Yes | Yes |
| Shared devices/ Multi-user devices | No | No | No |
| Security Management | | | |
| Single-Click Wipe (Account Username should be other than Admin) | Yes | Yes | Yes |
| Configure Device Restrictions | Yes | Yes | Yes |
| Device Compliance Policies (OS Version Compliance for RedHat and Ubuntu only, Application Policy Compliance, and Device Encryption Compliance) | Yes | Yes | Yes |
| Lock Device | Yes | Yes | Yes |

| FEATURES | Standard | Premium | Enterprise |
|---|----------|---------|------------|
| Custom Device Compliance Policies | Yes | Yes | Yes |
| Policy Management | | | |
| Wi-Fi/HotSpot Configuration | Yes | Yes | Yes |
| Block USB Devices | Yes | Yes | Yes |
| Integrations | | | |
| SIEM Integration (Splunk, LogRhythm, ArcSight, Coralogix) | No | No | Yes |
| Webhooks & Plugin Framework | No | No | Yes |
| CISCO ISE | No | No | Yes |
| Aruba ClearPass | No | No | Yes |
| Data Analytics | | | |
| Custom Data Columns | No | Yes | Yes |
| Predictive Analytics Widgets | Yes | Yes | Yes |
| SureLock Analytics | No | No | Yes |
| Plugin Functionality | | | |
| RenameD - Rename Devices in Bulk | No | No | Yes |
| FixTheName - Modify Device Names in Bulk | No | No | Yes |
| ExpoJob - Export Jobs to an xml File | No | No | Yes |
| Columnify - Update Custom Columns in Device Grid | No | No | Yes |
| Service Now - Create a ServiceNow Instance | No | No | Yes |
| Propertify - Update Multiple Custom Properties in Device Grid | No | No | Yes |

| FEATURES | Standard | Premium | Enterprise |
|--|----------|---------|------------|
| Group Creator - Create Device Groups and Subgroups | No | No | Yes |
| Group Assignment Wizard - Bulk Import Group Assignment Rules | No | No | Yes |
| Developer Support | | | |
| Plugin Framework - Build Custom Plugins | No | No | Yes |
| Interact with SureMDM and Retrieve Data Using REST APIs | Yes | Yes | Yes |

About 42Gears




42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 23,000 customers across 170 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

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