



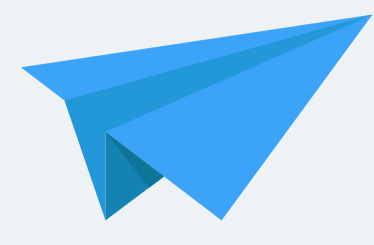
# SUREMDM

## macOS FEATURES

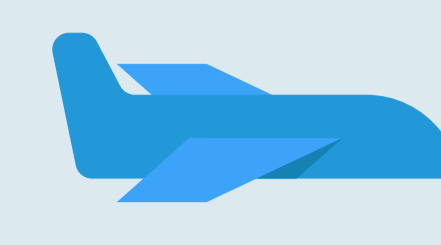
This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier of SureMDM based on their requirement.



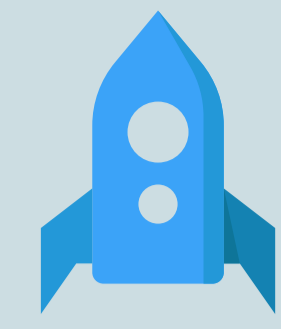
# FEATURES



Standard



Premium



Enterprise

## Summary

<b>Enrollment</b> Multiple enrollment options including enrollment using SureMDM Agent and Automatic policy deployment upon device enrollment	Yes	Yes	Yes
<b>Application Management</b> Install/Uninstall apps, View installed apps, Install apps from SureMDM App Store	Yes	Yes	Yes
<b>Remote Support</b> Unattended remote access & control, File transfer, Process viewer for providing remote assistance	Yes	Yes	Yes
<b>Kiosk Mode</b> Lockdown to allowed apps and websites	No	Yes	Yes
<b>Location Tracking</b> GPS tracking on Google Maps with specified interval (can be extended)	10 Minutes	1 Minute	1 Minute
<b>Security Management</b> Remote wipe, Remote lock, and Device compliance policies	Yes	Yes	Yes
<b>Multi-Language Support</b> English, French, Spanish, German, Italian, and Korean	Yes	Yes	Yes
<b>Reports</b> Basic and Custom reporting	Basic	Advanced	Advanced
<b>Enterprise SSO</b> SAML single sign-on authentication	No	Yes	Yes
<b>Certificate Management</b> Deploy and manage certificates for Wi-Fi/VPN/App authentication <b>Note:</b> For Standard and Premium, users with certificates can utilize the certificate payload from the Profiles for certificate-based authentication	No	No	Yes



Number of IT Technicians and Administrators	3	25	Unlimited
<b>Cloud Storage</b> Cloud-based storage primarily for jobs, Content management, and Private app store	5 GB	5 GB	5 GB
<b>Historical Data</b> Retention period of data collected from devices	1 month	3 months	6 months
<b>OS Update Management</b> Manage OS updates, configure force restart, gain insights through the dashboard, and ensure all devices are running the latest OS <b>Note:</b> Standard customers can use static job to push the patches. The OS Updates section is visible only to Premium and Enterprise tiers	No	Yes	Yes
<b>User Enrollment (BYOD)</b> Secure work profiles and safeguard personal data, restrict the transfer of files outside work profile container, monitor and enforce policies only on work profile container	Yes	Yes	Yes

[Access the In-Depth Comparison Here](#)

### Mass Enrollment

Enrollment using SureMDM Agent	Yes	Yes	Yes
Pre-Approved List-Based Enrollment	Yes	Yes	Yes
Automatic Policy Deployment upon Device Enrollment	Yes	Yes	Yes
Automated Device Enrollment (ADE)	Yes	Yes	Yes

### Centralized Management Console

View Device Information	Yes	Yes	Yes
View Network, Battery, and Memory Information	Yes	Yes	Yes
Device Grouping	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Device Tagging	Yes	Yes	Yes
Device Filtering	Yes	Yes	Yes
Customize Grid View	Yes	Yes	Yes
Device Friendly Name - Individual	Yes	Yes	Yes
Device Friendly Name - Bulk	No	No	Yes
Role-Based Access Control	Yes	Yes	Yes
Data Analytics	No	No	Yes
Personalized Dashboard	Yes	Yes	Yes
Custom Reports Engine	No	Yes	Yes
DeepThought (AI Virtual Assistant)	No	No	Yes
Brand Console with Customized Logo and Title	No	Yes	Yes
Custom Device Branding (Wallpaper, login message, lock screen message)	No	Yes	Yes
Two-Factor Authentication for Admin Console	Yes	Yes	Yes
<b>Mobile Application Management</b>			
Install Apps from Apple VPP store	No	Yes	Yes
View Installed Apps and Versions	Yes	Yes	Yes
Install dmg, pkg and manifest Files from SureMDM App Store	Yes	Yes	Yes
Distribute Apps from SureMDM App Store	No	Yes	Yes
Containerization (User enrollment)	Yes	Yes	Yes
Personalized SureMDM App Store (On Device)	No	Yes	Yes



FEATURES	Standard	Premium	Enterprise
Uninstalling Third-Party Apps	Yes	Yes	Yes
<b>Content Management</b>			
Distribute Content OTA	No	No	No
Share Files using SureMDM FileStore	No	No	No
Containerization (User Enrollment)	Yes	Yes	Yes
<b>Mobile Device Management</b>			
Decommission Devices	Yes	Yes	Yes
Power Off Devices (Remote)	Yes	Yes	Yes
Blocklist Devices	Yes	Yes	Yes
Custom Device Properties	Yes	Yes	Yes
Remote Reboot	Yes	Yes	Yes
<b>Remote Support</b>			
View Screens Remotely	Yes	Yes	Yes
Remote Touch and Key Events	Yes	Yes	Yes
Remote File Explorer	Yes	Yes	Yes
File Transfer (During Remote Session)	Yes	Yes	Yes
Multi-Admin Remote Control	Yes	Yes	Yes
Remote Screen Recording	No	No	No
macOS Remote SSH Terminal	Yes	Yes	Yes
Two-Way Voice Calling	Yes	Yes	Yes

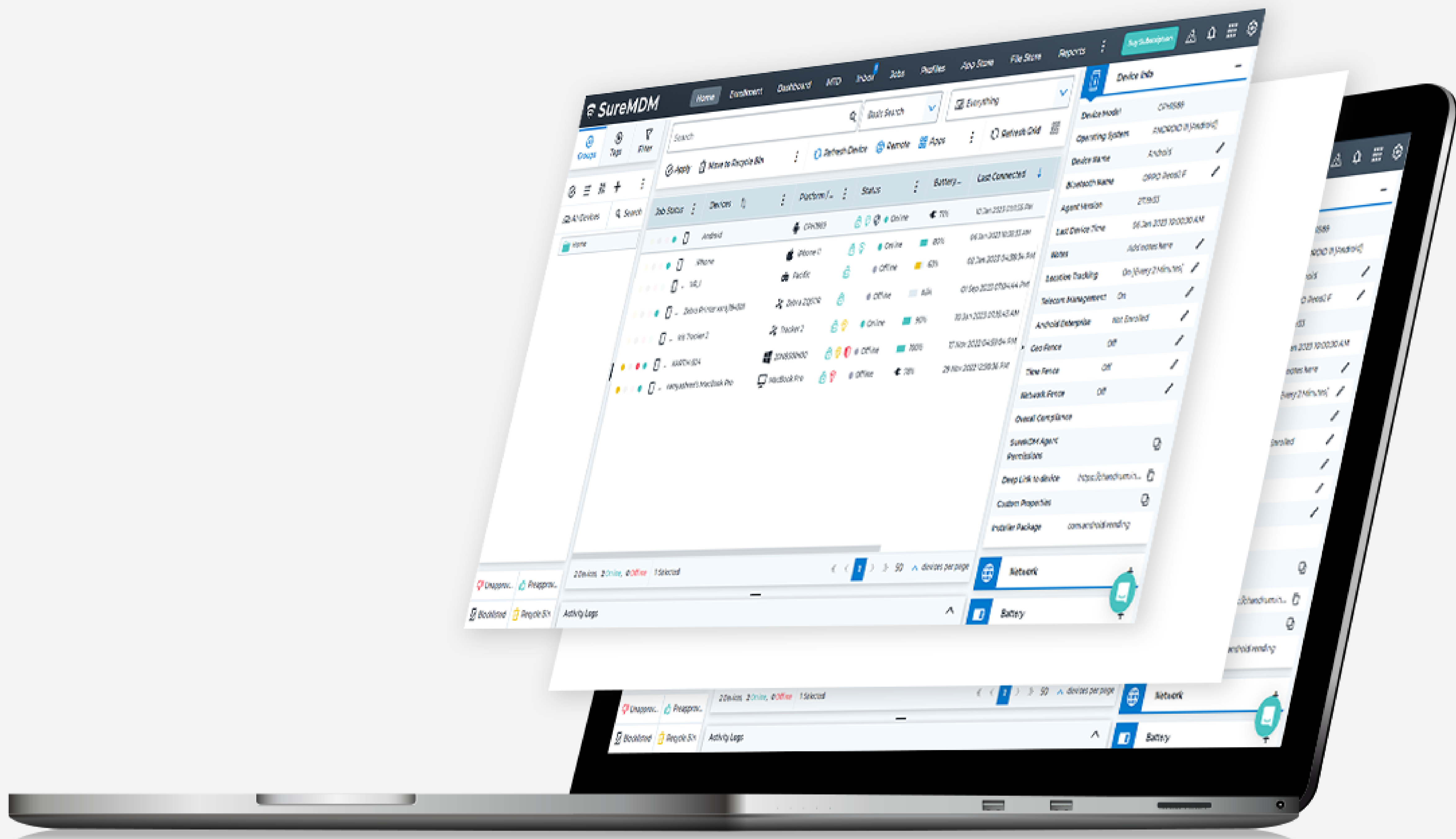
FEATURES	Standard	Premium	Enterprise
<b>Kiosk Management</b>			
Allowlist Applications	No	Yes	Yes
Blocklist Applications	No	Yes	Yes
Web Content Filter for macOS	No	Yes	Yes
Shared devices/ Multi-user devices	No	No	No
<b>Integrations</b>			
Apple Business Manager	Yes	Yes	Yes
Apple School Manager	Yes	Yes	Yes
Microsoft 365 Integration	No	No	No
SIEM Integration (Splunk, LogRhythm, ArcSight, Coralogix)	No	No	Yes
Webhooks & Plugin Framework	No	No	Yes
CISCO ISE	No	No	Yes
Aruba ClearPass	No	No	No
<b>Identity Management</b>			
Enrollment with/without Authentication	Yes	Yes	Yes
<b>Security Management</b>			
Single-Click Wipe	Yes	Yes	Yes
Configure Device Restrictions	No	Yes	Yes
Device Compliance Policies	Yes	Yes	Yes
Lock Device	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
FileVault for macOS	No	Yes	Yes
Allow/Block USB Devices	Yes	Yes	Yes
<b>Data Analytics</b>			
Custom Data Columns	No	Yes	Yes
Predictive Analytics Widgets	Yes	Yes	Yes
Graphical Data Representation	Yes	Yes	Yes
Device Status Analytics	Yes	Yes	Yes
Device Compliance Analytics	Yes	Yes	Yes
Application Usage Analytics	No	No	Yes
<b>OS Updates</b>			
Install macOS OTA Updates	Yes	Yes	Yes
<b>Policy Management</b>			
Wi-Fi/HotSpot Configuration	No	Yes	Yes
VPN Configuration	No	Yes	Yes
Geo Fence	Yes	Yes	Yes
Time Fence	No	No	No
Network Fence	No	No	No

FEATURES	Standard	Premium	Enterprise
<b>Plugin Functionality</b>			
RenameD - Rename Devices in Bulk	No	No	Yes
Fix The Name - Modify Device Names in Bulk	No	No	Yes
ExpoJob - Export Jobs to an xml File	No	No	Yes
Columnify - Update Custom Columns in Device Grid	No	No	Yes
<b>Developer Support</b>			
Plugin Framework - Build Custom Plugins	No	No	Yes
Interact with SureMDM and Retrieve Data Using REST APIs	Yes	Yes	Yes



# About 42Gears




42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 23,000 customers across 170 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

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