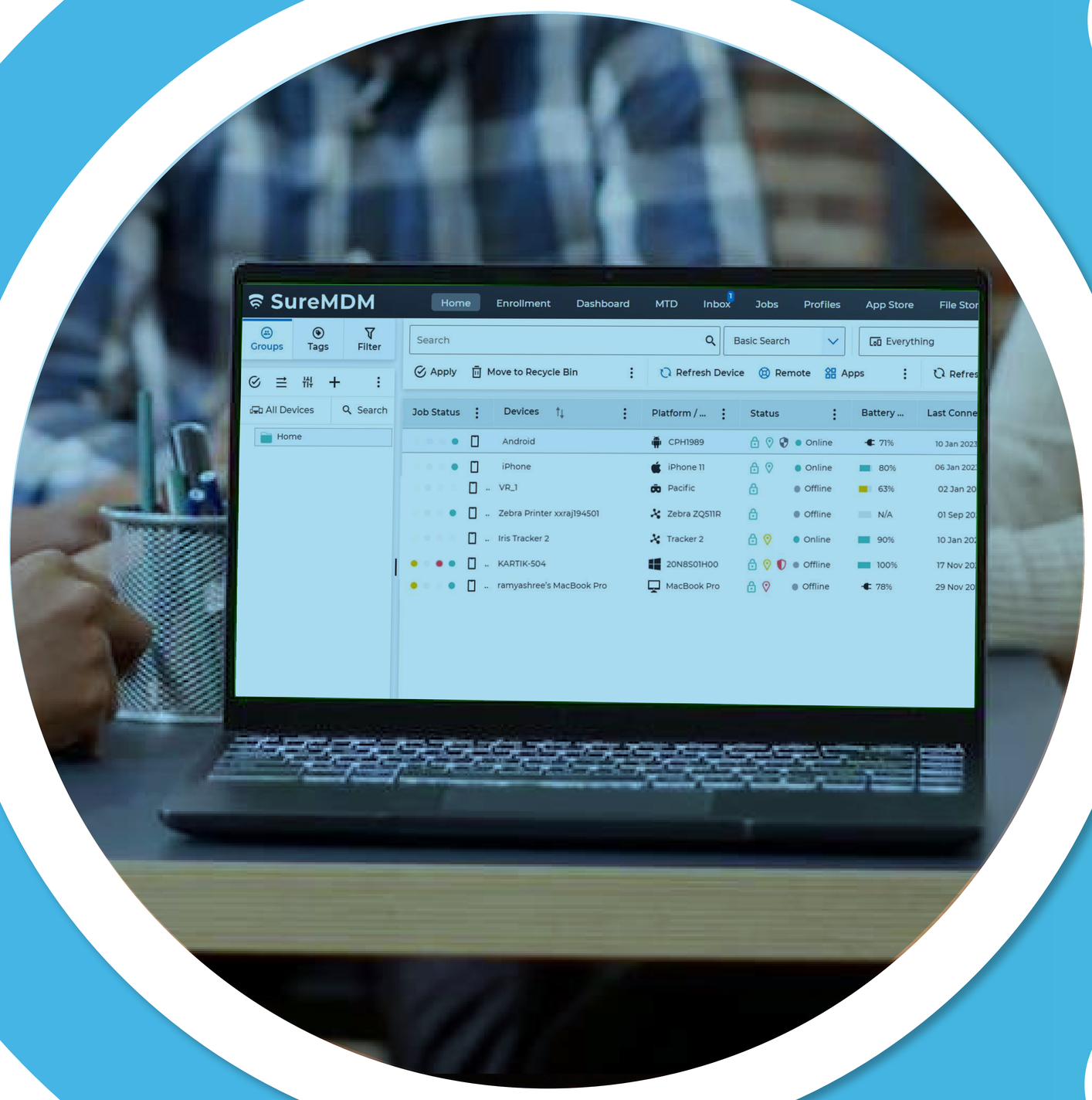
42GEARS®

SureMDM®



SUREMDM

WINDOWS FEATURES

This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier of SureMDM based on their requirement.

FEATURES	Standard	Premium	Enterprise
Summary			
Enrollment Multiple enrollment options including Dual Enrollment within Nix Agent and Windows EMM Enrollment	Yes	Yes	Yes
Application Management Install/Uninstall apps and View installed apps	Yes	Yes	Yes
Remote Support Unattended remote access & control, File transfer, Process viewer for providing remote assistance	Yes	Yes	Yes
Kiosk Mode Restrict access to allowed apps and websites, Single application mode	Yes	Yes	Yes
Location Tracking GPS tracking on Google Maps with specified interval (can be extended)	10 Minutes	1 Minute	1 Minute
Content Management Secure transfer of files, documents, and media	Yes	Yes	Yes
Security Management Remote wipe, Remote lock, and Device compliance policies	Yes	Yes	Yes
Multi-Language Support English, French, Spanish, German, Italian, and Korean	Yes	Yes	Yes
Reports Basic and Custom reporting	Basic	Advanced	Advanced
Enterprise SSO SAML single sign-on authentication	No	Yes	Yes
Certificate Management Deploy and manage certificates for Wi-Fi/VPN/App authentication	No	No	Yes
Number of Admin Users Number of IT Technicians and Administrators	3	25	Unlimited

Cloud Storage Cloud-based storage primarily for jobs, Content management, and Private app store	1GB	1GB	1GB
Historical Data Retention period of data collected from devices	1 month	3 months	6 months

Access the In-Depth Comparison Here

Mass Enrollment			
Enrollment using Provisioning Package	Yes	Yes	Yes
Pre-Approved List-Based Enrollment	Yes	Yes	Yes
Dual Enrollment within Nix Agent	Yes	Yes	Yes
Windows EMM Enrollment	Yes	Yes	Yes
Automatic Policy Deployment upon Device Enrollment	Yes	Yes	Yes
Autopilot Enrollment	Yes	Yes	Yes
Microsoft Entra Based Enrollment	Yes	Yes	Yes
Centralized Management Console			
View Device Information	Yes	Yes	Yes
View Network Information	Yes	Yes	Yes
Device Grouping	Yes	Yes	Yes
Device Tagging	Yes	No	No
Device Filtering	Yes	Yes	Yes
Customize Grid View	Yes	Yes	Yes
Device Friendly Name - Individual	Yes	Yes	Yes

Device Friendly Name - Bulk	No	No	Yes
Role-Based Access Control	Yes	Yes	Yes
Data Analytics	No	No	Yes
Personalized Dashboard	Yes	Yes	Yes
Custom Reports Engine	No	Yes	Yes
DeepThought (AI Virtual Assistant)	No	No	Yes
Brand Console with Customized Logo and Title	No	Yes	Yes
Two-Factor Authentication for Admin Console	Yes	Yes	Yes
Mobile Application Management			
Silently Install Windows Apps	Yes	Yes	Yes
Execute Windows Apps	Yes	Yes	Yes
View Installed Apps and Versions	Yes	No	Yes
Install Apps from SureMDM App Store	No	Yes	Yes
Content Management			
Distribute Content OTA	Yes	Yes	Yes
Share Files using SureMDM FileStore	No	Yes	Yes
Containerization (User Enrollment)	No	No	No
Mobile Device Management			
Decommission Devices	Yes	Yes	Yes
Power Off Devices (Remote)	Yes	Yes	Yes
Blocklist Devices	Yes	Yes	Yes

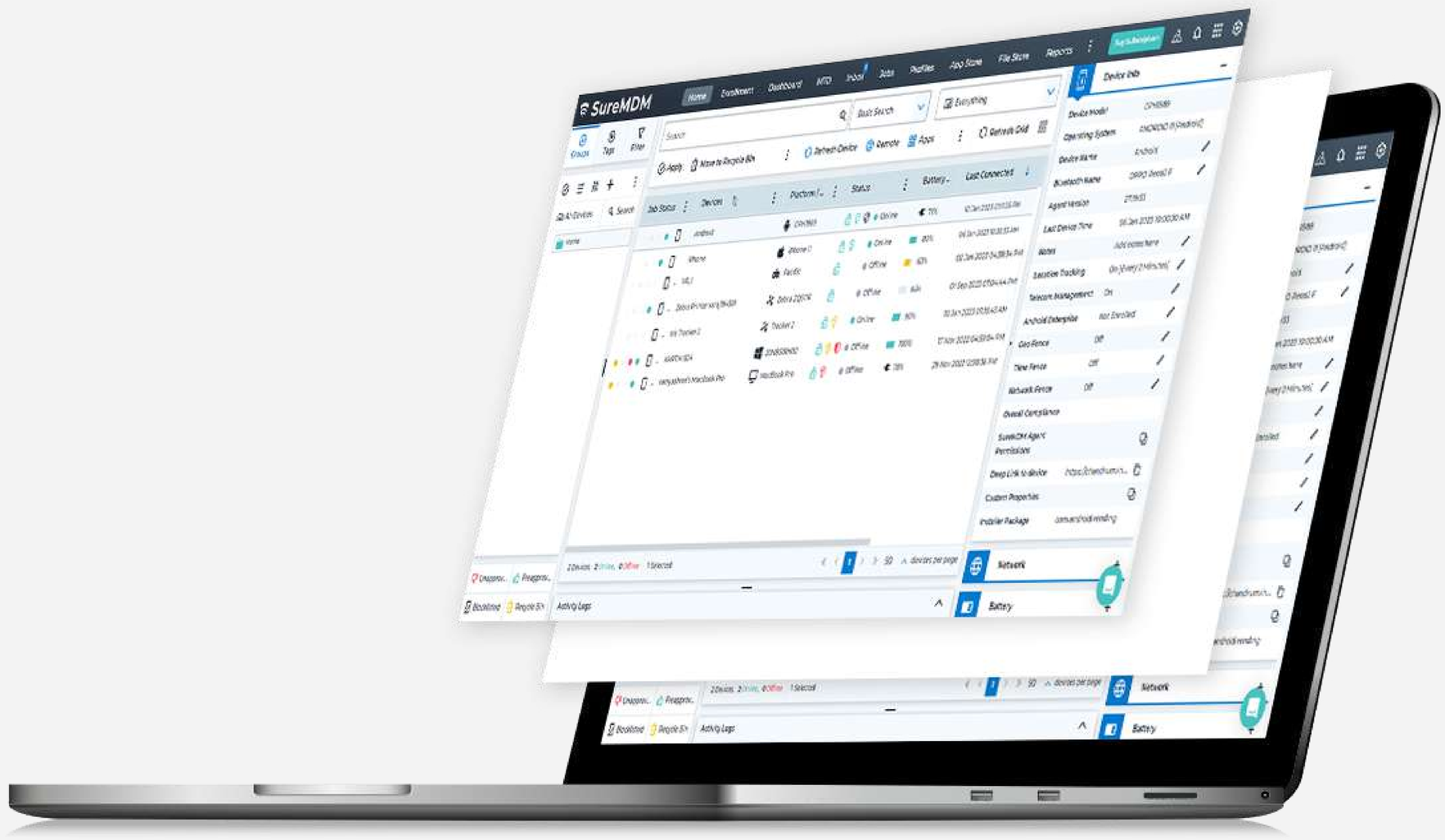
FEATURES	Standard	Premium	Enterprise
Blocklist Devices	Yes	Yes	Yes
Remote Reboot	Yes	Yes	Yes
Remote Support			
View Screens Remotely	Yes	Yes	Yes
Remote Touch and Key Events	Yes	Yes	Yes
Remote File Explorer	Yes	Yes	Yes
Multi-Admin Remote Control	Yes	Yes	Yes
Remote Screen Recording	No	No	No
Windows Remote Powershell	Yes	Yes	Yes
Kiosk Management			
Allowlist Applications	Yes	Yes	Yes
Allowlist Websites	Yes	Yes	Yes
Single Application Mode	Yes	Yes	Yes
Shared devices/ Multi-user devices	No	No	No
Integrations			
Microsoft Store	No	Yes	Yes
Microsoft 365 Integration	No	No	Yes
Intel vPro & AMT Integration	No	No	Yes
SIEM	No	Yes	Yes
Webhooks & Plugin Framework	No	No	Yes

FEATURES	Standard	Premium	Enterprise
CISCO ISE	No	No	No
Aruba ClearPass	No	No	No
Identity Management			
Enrollment with/without Authentication	Yes	Yes	Yes
Security Management			
Single-Click Wipe	Yes	Yes	Yes
Configure Device Restrictions	No	Yes	Yes
BitLocker for Windows	Yes	Yes	Yes
Device Compliance Policies	Yes	Yes	Yes
Lock Device	Yes	Yes	Yes
Data Analytics			
Custom Data Columns	No	Yes	Yes
Predictive Analytics Widgets	Yes	Yes	Yes
Graphical Data Representation	Yes	Yes	Yes
Device Data Usage (Mobile Data/WiFi)	Yes	Yes	Yes
Device Status Analytics	Yes	Yes	Yes
Device Compliance Analytics	Yes	Yes	Yes
SureLock/SureFox Analytics	No	No	Yes
OS Updates			
Install Windows 10 /11 OTA Updates	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Policy Management			
Wi-Fi/HotSpot Configuration	Yes	Yes	Yes
VPN Configuration	No	Yes	Yes
Geo Fence	Yes	Yes	Yes
Time Fence	Yes	Yes	Yes
Exchange ActiveSync	No	Yes	Yes
Notifications & Alerts Policies	Yes	Yes	Yes
USB Media Control Policy	No	Yes	Yes
Alert Management			
Emergency Alert Broadcasting Engine	Yes	Yes	Yes
Create Custom Alert Messages	Yes	Yes	Yes
Plugin Functionality			
RenameD - Rename Devices in Bulk	No	No	Yes
FixTheName - Modify Device Names in Bulk	No	No	Yes
ExpoJob - Export Jobs to an xml File	No	No	Yes
Columnify - Update Custom Columns in Device Grid	No	No	Yes
Service Now - Create a ServiceNow Instance	No	No	Yes
Propertify - Update Multiple Custom Properties in Device Grid	No	No	Yes
Group Creator - Create Device Groups and Subgroups	No	No	Yes
Group Assignment Wizard - Bulk Import Group Assignment Rules	No	No	Yes

FEATURES	Standard	Premium	Enterprise
Developer Support			
Plugin Framework - Build Custom Plugins	No	No	Yes
Interact with SureMDM and Retrieve Data Using REST APIs	Yes	Yes	Yes

About 42Gears



42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 18,000 customers across 115 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

Contact Us

sales@42gears.com

Americas HQ
+1-424-284-2574

Europe/Africa HQ
+44-161-394-0338

APAC/ME HQ
+91-80-61957000

/company/42gears
/42gears
@42gears
/42gears

www.42gears.com