



# SUREMDM

## WEAR OS FEATURES

This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier of SureMDM based on their requirement.



# FEATURES



Standard



Premium



Enterprise

## Summary

<b>Enrollment</b> Enrollment options including Automatic policy deployment upon device enrollment and Enrollment using SureMDM Agent	Yes	Yes	Yes
<b>Application Management</b> Install/Uninstall/Upgrade apps and View installed apps	Yes	Yes	Yes
<b>Remote Support</b> Unattended remote access & control, File transfer, Process viewer for providing remote assistance	Yes	Yes	Yes
<b>Kiosk Mode</b> Restrict access to allowed apps and Single application mode	Yes	Yes	Yes
<b>Location Tracking</b> GPS tracking on Google Maps with specified interval (can be extended)	10 Minutes	1 Minute	1 Minute
<b>Content Management</b> Secure transfer of files, documents, and media	Yes	Yes	Yes
<b>Security Management</b> Remote wipe (Supports only in DO enrollment)	Yes	Yes	Yes
<b>Multi-Language Support</b> English, French, Spanish, German, Italian, and Korean	Yes	Yes	Yes
<b>Reports</b> Basic and Custom reporting	Basic	Advanced	Advanced
<b>Enterprise SSO</b> SAML single sign-on authentication	No	Yes	Yes
<b>Certificate Management</b> Deploy and manage certificates for Wi-Fi/VPN/App authentication	No	No	No
<b>Number of IT Technicians and Administrators</b>	3	25	Unlimited

<b>Cloud Storage</b> Cloud-based storage primarily for jobs, Content management, and Private app store	1GB	1GB	1GB
<b>Historical Data</b> Retention period of data collected from devices	1 month	3 months	6 months

## Access the In-Depth Comparison Here

### Mass Enrollment

Pre-Approved List-Based Enrollment (For Android Wear: Device Admin (DA) mode only; WearOS: Device Owner (DO) mode only)	Yes	Yes	Yes
Automatic Policy Deployment upon Device Enrollment	Yes	Yes	Yes
Enrollment Using SureMDM Agent	Yes	Yes	Yes

### Centralized Management Console

View Device Information	Yes	Yes	Yes
View Network, Battery, and Memory Information	Yes	Yes	Yes
Device Grouping	Yes	Yes	Yes
Device Tagging	Yes	No	No
Device Filtering	Yes	Yes	Yes
Customize Grid View	Yes	Yes	Yes
Device Friendly Name - Individual	Yes	Yes	Yes
Device Friendly Name - Bulk	No	No	Yes
Two-Way Messaging	Yes	Yes	Yes
Role-Based Access Control	Yes	Yes	Yes

Data Analytics	No	No	No
Personalized Dashboard	Yes	Yes	Yes
Custom Reports Engine	No	Yes	Yes
DeepThought (AI Virtual Assistant)	No	No	No
Brand Console with Customized Logo and Title	No	Yes	Yes
Two-Factor Authentication for Admin Console	Yes	Yes	Yes
<b>Mobile Application Management</b>			
Install/Uninstall Apps Using Runscripts	Yes	Yes	Yes
Silent Installation of APK Files	Yes	Yes	Yes
Upgrade Apps on the devices	Yes	Yes	Yes
View Installed Apps and Versions	No	Yes	Yes
<b>Content Management</b>			
Transfer of Files via Local Storage or URL	Yes	Yes	Yes
<b>Mobile Device Management</b>			
Clear Screen Lock	No	No	No
Decommission Devices	Yes	Yes	Yes
Power Off Devices (Remote)	No	No	No
Blocklist Devices	Yes	Yes	Yes
Remote Reboot	NO	No	No
Remote Buzz	Yes	Yes	Yes

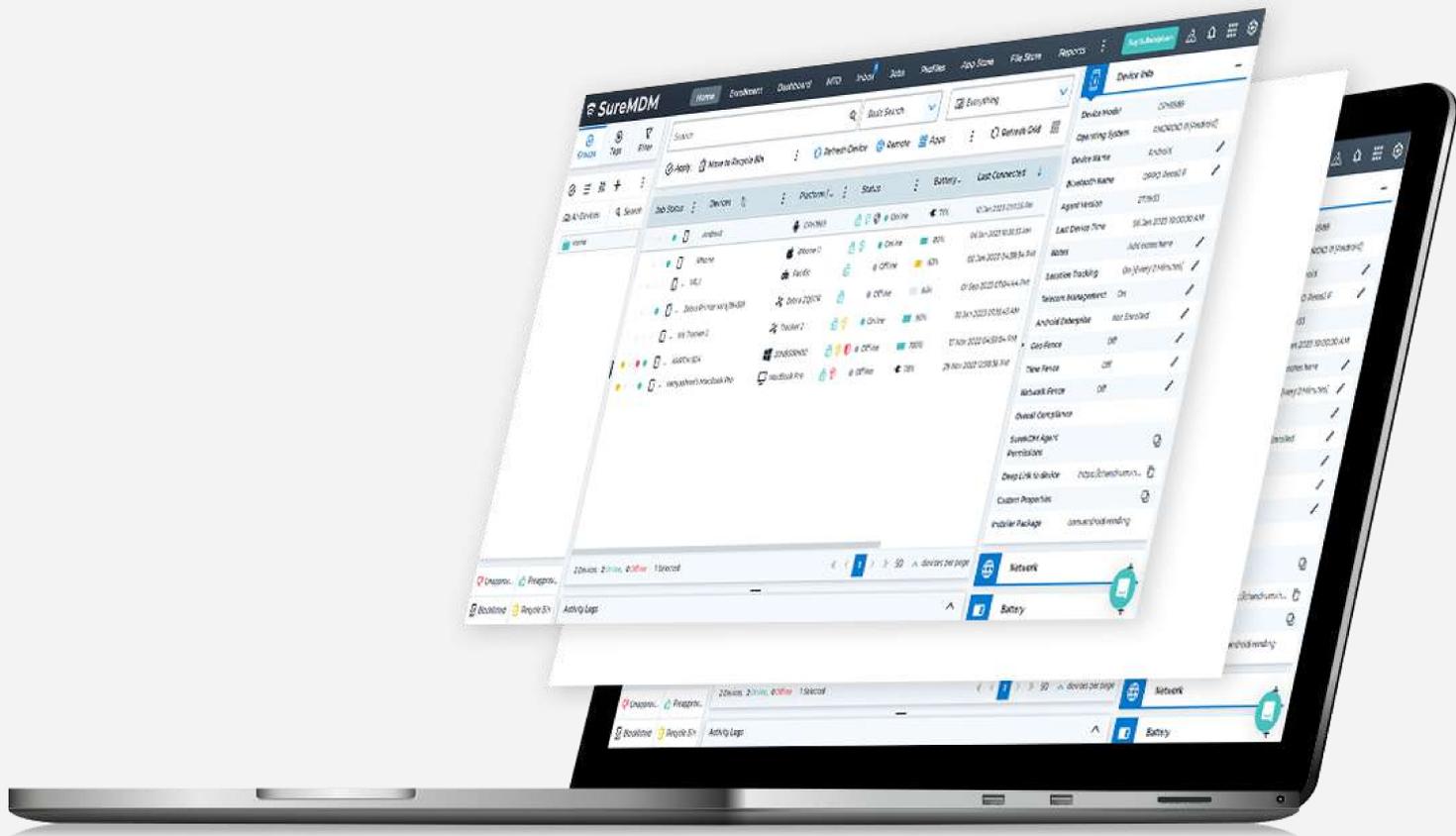
FEATURES	Standard	Premium	Enterprise
Disable Bluetooth Communication using Runscript	Yes	Yes	Yes
Disable System Apps using Runscript	Yes	Yes	Yes
<b>Remote Support</b>			
View Screens Remotely	Yes	Yes	Yes
Remote Touch and Key Events	Yes	Yes	Yes
Remote File Explorer	Yes	Yes	Yes
Multi-Admin Remote Control	Yes	Yes	Yes
Remote Screen Recording	No	No	No
<b>Kiosk Management (Using SureLock)</b>			
Customize the Home Screen	Yes	Yes	Yes
Customize the Wallpaper	Yes	Yes	Yes
Allowlist Applications	Yes	Yes	Yes
Blocklist Applications	Yes	Yes	Yes
Single and Multi-Application Kiosk Mode	Yes	Yes	Yes
Restrict Users from Accessing Lockdown Settings	Yes	Yes	Yes
<b>Integrations</b>			
Android Enterprise (Supports only DO Enrollment)	Yes	Yes	Yes
Microsoft 365 Integration	No	No	No
SIEM	No	No	No
Webhooks & Plugin Framework	No	No	Yes

FEATURES	Standard	Premium	Enterprise
CISCO ISE	No	No	No
Aruba ClearPass	No	No	No
<b>Identity Management</b>			
Enrollment with/without Authentication	Yes	Yes	Yes
<b>Security Management</b>			
Single-Click Wipe	Yes	Yes	Yes
Configure Device Restrictions	No	No	No
Device Compliance Policies	No	No	No
Lock Device	No	No	No
<b>Data Analytics</b>			
Custom Data Columns	No	No	No
Predictive Analytics Widgets	No	No	No
Graphical Data Representation	No	No	No
Device Data Usage (Mobile Data/WiFi)	No	No	No
Device Status Analytics	No	No	No
Device Compliance Analytics	No	No	No
SureLock/SureFox Analytics	No	No	No
Custom Data Columns	No	No	No
<b>OS Updates</b>			
Configure Dedicated Device (Android) OTA	No	No	No

FEATURES	Standard	Premium	Enterprise
<b>Policy Management</b>			
Network Settings Management	Yes	Yes	Yes
Wi-Fi/HotSpot Configuration	No	No	No
Telecom Management Policy (Mobile Data)	No	No	No
Telecom Management Policy (SMS, Call Log Tracking)	No	No	No
Notifications & Alerts Policies	Yes	Yes	Yes
<b>Alert Management</b>			
Emergency Alert Broadcasting Engine	No	No	No
Create Custom Alert Messages	No	No	No
Buzz Device with Alert Messages	No	No	No
<b>Plugin Functionality</b>			
RenameD - Rename Devices in Bulk	No	No	Yes
FixTheName - Modify Device Names in Bulk	No	No	Yes
ExpoJob - Export Jobs to an xml File	No	No	Yes
Columnify - Update Custom Columns in Device Grid	No	No	Yes
Service Now - Create a ServiceNow Instance	No	No	Yes
Propertify - Update Multiple Custom Properties in Device Grid	No	No	No
Group Creator - Create Device Groups and Subgroups	No	No	Yes
Group Assignment Wizard - Bulk Import Group Assignment Rules	No	No	Yes

FEATURES	Standard	Premium	Enterprise
<b>Developer Support</b>			
Plugin Framework - Build Custom Plugins	No	No	Yes
Interact with SureMDM and Retrieve Data Using REST APIs	Yes	Yes	Yes

# About 42Gears



42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 18,000 customers across 115 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

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