



Multi-Tenant MDM for Resellers and Managed Service Providers (MSP)

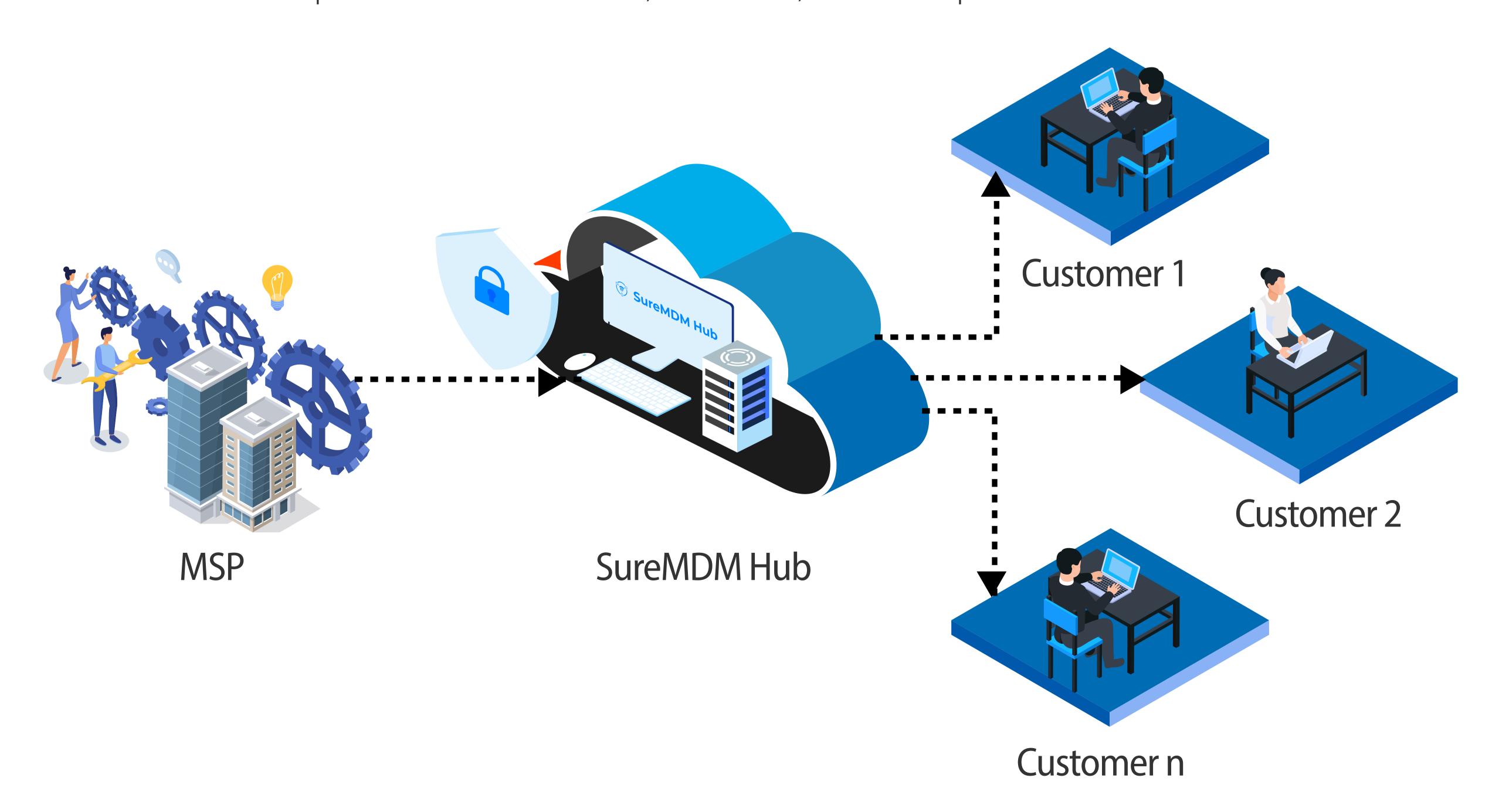
Resellers and MSPs often have to create and maintain separate MDM accounts along with separate login credentials to manage different customers. With SureMDM Hub, MSPs and Resellers now have a single backend to give each customer their own private, secure, and logistically-isolated SureMDM instance.



How it Works

SureMDM Hub's multi-tenant licences can be distributed through a **Multi-Tenant Single-Tier or Multi-Tenant Multi-Tier model**.

- ➤ Multi-Tenant Single-Tier: Each customer under a Managed Service Provider or Reseller uses the same SureMDM licence tier (Standard, Premium, or Enterprise).
- ➤ Multi-Tenant Multi-Tier: Different customers under a Managed Service Provider or Reseller use different SureMDM licence tiers split between Standard, Premium, and Enterprise.



Key Features

- Quickly and easily create new customer instances.
- Perform troubleshooting and maintenance using Single-Sign-On (SSO) by logging into each customer's instance as needed.
- Re-brand both the Hub and each customer instance to get a customized look and feel.
- Centralise licence allocation and management for every SureMDM instance.
- Use APIs for third-party integration.
- Get audit reports for tracking the solution usage.
- Get notified on
 - Licence expiry
 - Crossing the licence threshold
- Change the licence type for each tenant.

Benefits of SureMDM Hub licensing



Minimal Upkeep:

Manage multiple customer tenants from a single admin console while isolating each customer's data.



Distribution & Management:

Quickly distribute and manage licences across tenants.



Security:

Offer industry-leading capabilities for security, configuration, customisation, and access control.



Cost Savings:
Spend less on maintenance with SureMDM Hub's simple backend infrastructure.



Quick Updates:

Make new features available to all tenants at once.

About 42Gears

42Gears is a leading Gartner and IDC recognised Unified Endpoint Management (UEM) solution provider. Our diverse range of management solutions include UEM, Things, VR, and Wearable Management, Private Device Farm, Contact Management, Intelligent Camera Blocking, and Mobile Threat Defense. With over 18,000 customers in 115 countries, 42Gears solutions have a proven track record of success in any industry.



sales@42gears.com



Europe/Africa HQ

+4407459918892



Americas HQ





APAC/ME HQ

+91 88888 48892

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