

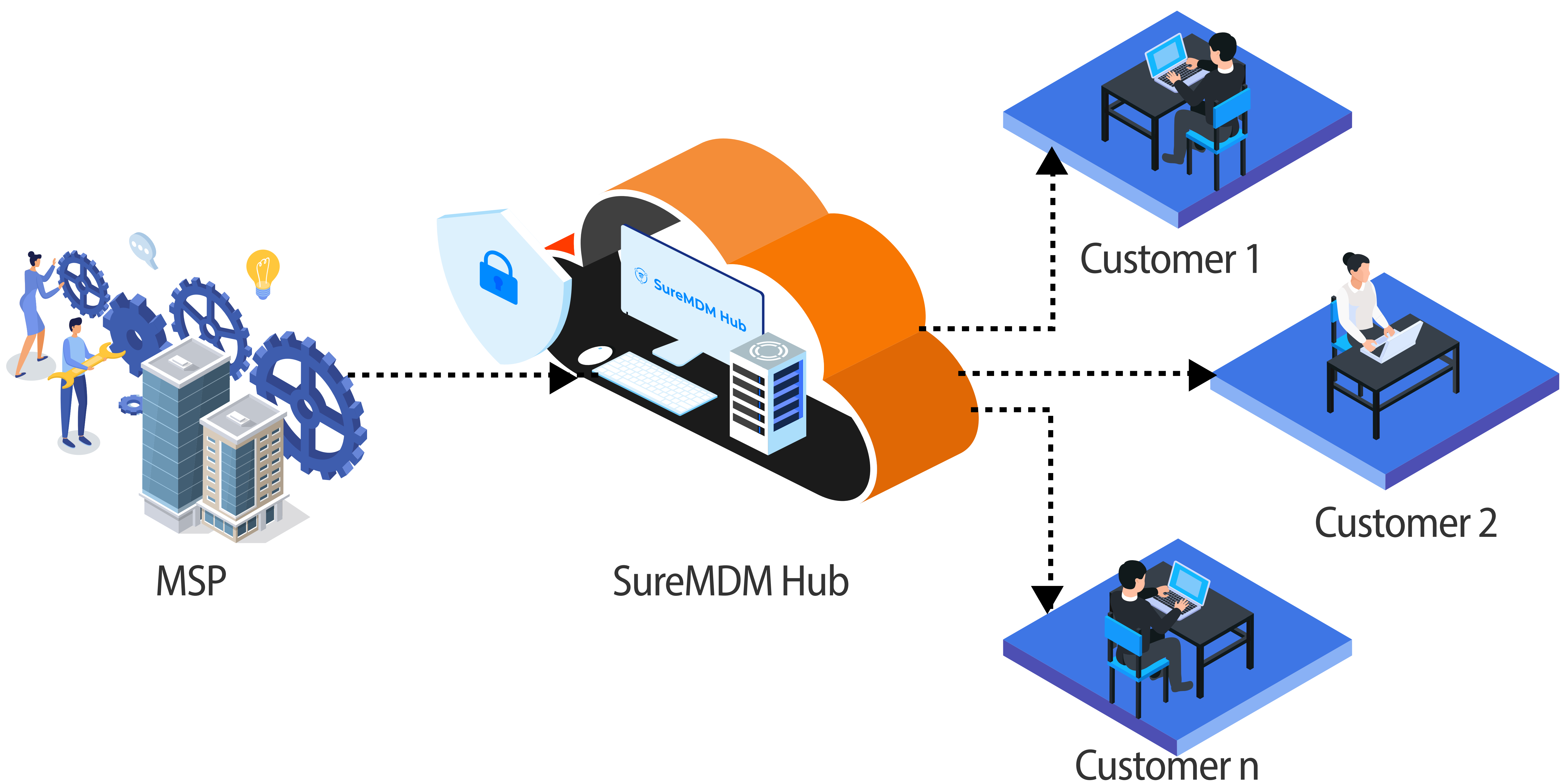
SureMDM Hub

Multi-Tenant MDM for Resellers and Managed Service Providers

Resellers and MSPs often have to create and maintain separate MDM accounts along with separate login credentials in order to manage different customers. With SureMDM Hub, MSPs and resellers now have a single backend, using which they can give each customer their own private, secure, and logically isolated SureMDM instance.



▶ How it Works



SureMDM Hub's multi-tenant licenses can be distributed through a **multi-tenant single-tier** or **multi-tenant multi-tier** model.

- **Multi-Tenant Single-Tier:** Each customer under a managed service provider or reseller uses the same SureMDM license tier (Standard, Premium, or Enterprise).
- **Multi-Tenant Multi-Tier:** Different customers under a managed service provider or reseller use different SureMDM license tiers – split between Standard, Premium, and Enterprise.

▶ Key Features

- Quickly and easily create new customer instances.
- Perform troubleshooting and maintenance using Single-Sign-On (SSO) by logging into each customer's instance as needed.
- Re-brand both the Hub and each customer instance to a customized look and feel.
- Centralize license allocation and management for every SureMDM instance.
- Use APIs for third-party integration.
- Get audit reports for tracking the solution usage.
- Be notified on
 - License expiry
 - Crossing the license threshold
- Change the license type for each tenant.

▶ Benefits of SureMDM Hub licensing



Minimal Upkeep:

Manage multiple customer tenants from a single admin console while logically isolating each customer's data.



Distribution & Management:

Quickly distribute and manage licenses across tenants.



Security:

Offer industry-leading capabilities for security, configuration, customization, and access control.



Cost Savings:

Spend less on maintenance thanks to a simple backend infrastructure.



Quick Updates:

Make new features available to all tenants at once.

▶ About 42Gears

42Gears is a leading Mobile Device Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 18,000 customers across 115 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

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